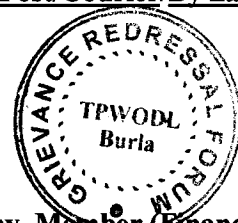


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)



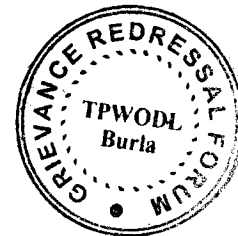
Ref: GRF/Burla/Div/SEED/ (Final Order)/ 196 (9)

Date: 26.03.2025

Present: Sri A.K.Satpathy, President
Sri B.Mahapatra (Co-opted Member)
Sri Sovan Tripathy, Member(Finance)

1	Case No.	BRL/120/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Subash Chandra Mahananda At/Po-Nissam Bhanga,Rengali, Dist- Sambalpur-768212.		4163-3532-0748	9337915916
3	Respondent/s	SDO(Electrical) Rengali,TPWODL			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	17.03.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	17.03.2025			
9	Date of Order	25.03.2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO Office, Rengali, TPWODL, Sambalpur.



Appeared

For the Complainant- Subash Chandra Mahananda

For the Respondent - SDO(Elect.) Rengali, TPWODL, Sambalpur.

GRF Case No- BRL/120/2025

(1) Subash Chandra Mahananda
At/Po-Nissam Bhanga, Rengali,
Dist- Sambalpur-768212
Consumer No.-4163-3532-0748

COMPLAINANT

VRS

(1) SDO(Elect.) Rengali, TPWODL, Sambalpur

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Subash Chandra Mahananda bearing Consumer No **4163-3532-0748** under SEED, TPWODL, Sambalpur has objected about abnormal excess bill charged but could not emphatically mention the period of billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has not submitted any relevant documents in this case.

OBSERVATION

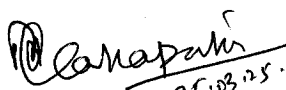
The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Dom consumer having CD 0.11kw with initial date of p/s 19.06.2010 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. After hearing from both parties it is observed that,


1. A new meter with sl. no. "TWSP51072053" installed in the month of Nov'2023.
2. An upward bill revision was carried out by opposite party effecting debit sundry (with addition of) Rs 10260.48/- due to defective period billing @ 8/12/35/20 units per month considering the period from Nov'2021 to Oct'2023 as per the new meter 6months actual average consumption the bill has been revised.


Hence, the bill revision as carried out by the opposite party is found to be genuine and as per Reg.155 of OERC Distribution (Conditions of Supply) Code, 2019. Therefore, there is no further scope of revision of bills in consideration to the petition raised by the complainant.

Hence, the instant the case is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra) 25.03.25.
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(Sovan Tripathy) 25/3/2025
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Subash Chandra Mahananda, At/Po-Nissam Bhanga, Rengali, Dist- Sambalpur-768212.
(2) Sub-Divisional Officer (Elect.) Rengali, SEED, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/120/2025)